

# Privacy Policy

“East Bay Propane respect and is committed to protecting your privacy. We may collect personally identifiable information when you visit our site. We also automatically receive and record information on our server logs from your browser including your IP address, cookie information and the page(s) you visited. We will not sell your personally identifiable information to anyone.

We strive to be conscious and respectful of your personal privacy when you transact with us. When we engage third parties to perform services on our behalf, we will ask them to observe the intent of the Privacy Policy.

# Security Policy

“Your payment and personal information is always safe. Our Secure Sockets Layer (SSL) software is the industry standard and among the best software available today for secure commerce transactions. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read over the internet.”

As a visitor to Eastbaypropane.com, we recognize the importance of protecting your personal information. Although no one can make absolutely sure that every internet communication is 100% secure against every form of interception. We will endeavor to maintain the security of your personal information.

# Refund Policy

If for any reason your account was improperly charged, please contact our Accounting Department to resolve any issue you may have. The number is listed on our contact page.